

TIMBERPINE, INC.

WARRANTY



**“Central Iowa’s
Largest
Landscape and
Nursery Company”**

TimberPine, Inc.

18863 Jewell Dr
Earlham, IA 50072

Phone: 515-834-2712

Fax: 515-834-2778

Email: sales@timberpine.com

Thank you for your business!

If you have any questions about how to care for your new plant material, please refer to our “Care Instructions” on the back of this paper or give us a call at 515-834-2712.



Warranty

All trees and shrubs purchased will have a one year warranty from the date of purchase unless specified below*. TimberPine, Inc. will only warrant properly cared for plant material and will not replace plant material that is damaged by things outside our control. This includes but is not limited to: damage caused lightning, ice or wind and any other weather related phenomenon such as tornadoes, flooding or drought. This also includes other types of physical damage caused by machines, animals or owner neglect (which includes the under and over watering of plant material or other improper care).

Our warranty covers only the unviable tree or plant material and does not cover any labor originally purchased with the plant material, i.e. planting fees or delivery fees. TimberPine will provide an equivalent replacement tree or shrub or a gift certificate toward a future purchase. No cash refunds will be issued.

To qualify for this warranty, the customer must provide the original sales invoice along with the tree/shrub that is unviable. After inspection, only trees/shrubs that meet the specified criteria will qualify for warranty.

***The following items are not covered by this warranty: Annuals, Perennials, Grasses, Japanese Maples, Roses and Rose Trees.**

TimberPine uses IOWA ONE CALL to locate utilities before any planting can be scheduled. TimberPine is not responsible for utilities not located by IOWA ONE CALL. These may include irrigation systems, underground dog fencing, and/or any private utilities the landowner is or is not aware of on their property. TimberPine is not responsible for any damage to a customer's yard caused by heavy equipment used during the installation of landscaping or plant material. Every precaution will be taken to minimize damage but minor site disturbances may be unavoidable. Repairs needed due to this damage will be at the home owners expense.

